

Moving the Needle: Mentorship, Sponsorship and Allyship

AMSPDC

Meeting for Pediatric Chairs

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Disclosures

Dr. Spector

- Received grant funding from the US Department of Health and Human Services (DHHS), Agency for Healthcare Research and Quality (AHRQ), and Patient Centered Outcomes Research Institute (PCORI).
- Co-founded and holds equity interest in the I-PASS Patient Safety Institute, a company which aims to assist institutions in the implementation of the I-PASS Handoff Program.
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Objectives

- Articulate the importance of mentoring, sponsorship and allyship
- Distinguish mentorship, sponsorship and allyship
- Detail strategies to obtain mentors, sponsors and allies through your professional networks



Career Influences ...















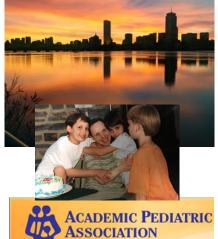
St. Christopher's Hospital for Children

















I-PASS
BETTER HANDOFFS, SAFER CARE.











ELAM

Since its inception in 1995, ELAM's goals have been:

- To advance women in leadership positions
- To support and sustain women who attain leadership positions
- To change the culture of academic health care so that contributions of women are recognized and valued



ELAM











More Women More Women Leaders

Women comprise the majority of enrolled U.S. medical students, yet...

- Women are about 36% of physicians*
 - Deans
 - Senior Associate Deans: 34% women^x
 - Deans: 19% interim and permanent are women+
 - Half of these women deans are ELUMs
 - *AAMC 2020 Physician Specialty Data Report
 - X AAMC The State of Women in Academic Medicine 2018-2019
 - + AAMC Council of Deans, December 31 snapshots, as of January 2021





Women in Academic Medicine Statistics

Discipline	Full Professors	Chairs	Deans
Medicine *	27%	21%	19%
Pediatrics *	39%	31%	N/A
Dentistry	21 %×	25% ^x	16 %°
Pharmacy •	33%	31%	22%
Public Health •	N/A	N/A	40%

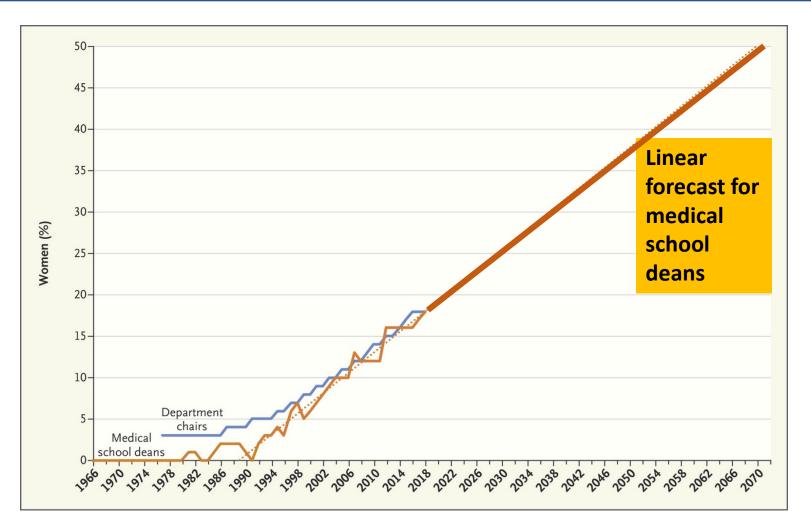
Sources

- AAMC Faculty Roster, December 31, 2020 snapshot, as of December 31, 2020
- X ADEA Survey of Dental School Faculty, 2016-17 Academic Year and internal ADEA list of dental schools and their deans
- ♦ ADEA request for data email 2/22/2021
- American Association of Colleges of Pharmacy 2017-18 Profile of Pharmacy Faculty
- $^{\circ}$ Council on Education for Public Health (CEPH) website, accessed August 2019





Executive Leadership in Academic Medicine Trends in Female Representation among Leaders in Academic Medicine



Unplugging the Pipeline - A Call for Term Limits in Academic Medicine. Beeler WH, Mangurian C, Jagsi R. N Engl J Med. 2019 Oct 17;381(16):1508-1511. doi: 10.1056/NEJMp190683 CON ELAM



Compensation

Research demonstrates pay gaps for women in medicine



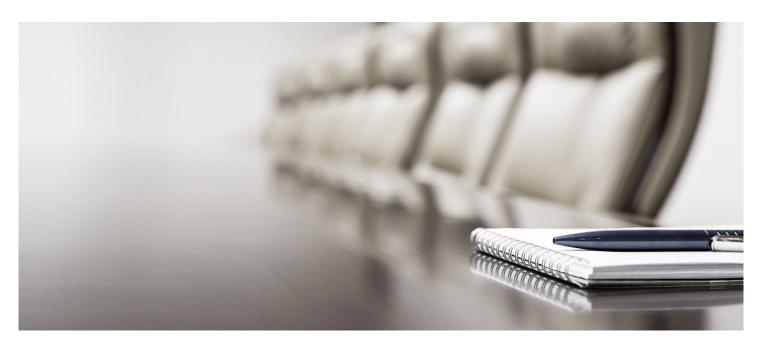
Spector ND, Asante PA, Marcelin JR, et al. Women in Pediatrics: Progress, Barriers, and Opportunities for Equity, Diversity, and Inclusion. Pediatrics. 2019;144(5):e20192149





Editorial Boards

While the number and proportion of women on editorial boards in some areas has been increasing, a gap remains



Spector ND, Asante PA, Marcelin JR, et al. Women in Pediatrics: Progress, Barriers, and Opportunities for Equity, Diversity, and Inclusion. Pediatrics. 2019;144(5):e20192149





Plenary Speakers

Women are not equitably represented as plenary speakers



Spector ND, Asante PA, Marcelin JR, et al. Women in Pediatrics: Progress, Barriers, and Opportunities for Equity, Diversity, and Inclusion. Pediatrics. 2019;144(5):e20192149





Citizenship tax

- Citizenship task = uncompensated work
- Requires dedicated time and contributes to an organization's goals and effectiveness but less likely to contribute to career advancement.
- Gender, race, and age may play a role in the decision of women physicians to participate in work-related citizenship tasks.

Citizenship Tasks and Women Physicians: Additional Woman Tax in Academic Medicine? Armijo PR, Silver JK, Larson AR, Asante P, Shillcutt S. J Womens Health (Larchmt). 2020 Nov 17. doi: 10.1089/jwh.2020.8482.





Recent Catalysts

- #MeToo
- Covid 19 pandemic
- Black Lives Matter

The pandemic and these two movements have forced people in positions of power—namely white men who dominate leadership roles—to realize they must step up to make organizations more fair and inclusive.

Be a Better Ally. Tsedale M. Melaku, Angie Beeman, David G. Smith, and W. Brad Johnson. Harvard Business Review. November–December 2020





Gender and Crisis

The pandemic may exacerbate disparities

- Increasing demands at home
 - Less time for research
 - Less time for scholarship
- Exaggerating leadership gap
- For women with intersectionality, the impact is greater
- Impact on physical and mental health
 - Increased burnout

Yemisi Jones, MD, Vanessa Durand, DO, Kayce Morton, DO, Mary Ottolini, MD, MPH, MEd, Erin Shaughnessy, MD, MSHCM, Nancy D Spector, MD, Jennifer O'Toole, MD, MEd, Collateral Damage: How COVID-19 Is Adversely Impacting Women Physicians. *J. Hosp. Med* 2020;8;507-509. Published Online First July 20, 2020. doi:10.12788/jhm.3470





Racism Pandemic

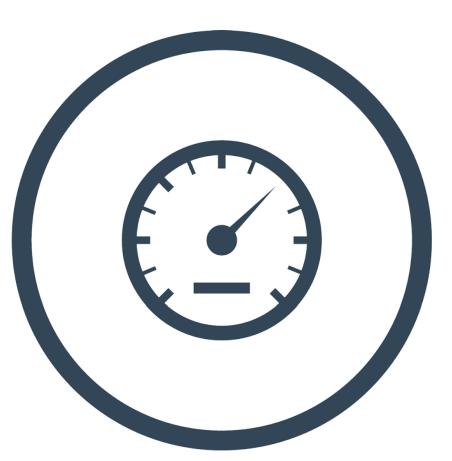




- Structural and institutional racism
- COVID-19 disproportionately affects racial and ethnic minorities.



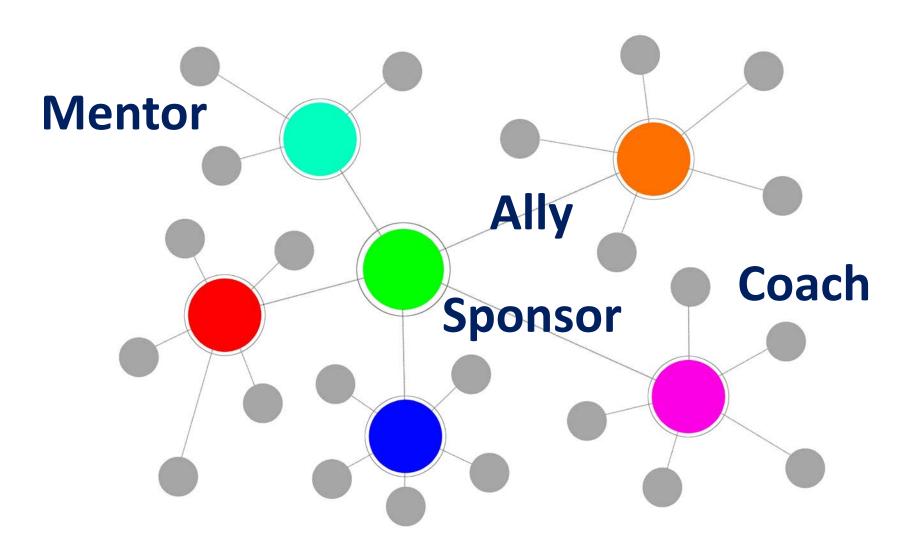
Moving the Needle







Your Network





Mentor, Sponsor, Ally



- Mentor- trusted counselor or guide
- Sponsor –powerful, influential person who provides public support for advancement and promotion of an individual
- Ally collaborator to fight injustice



Why is Mentoring Important?

- Complexity of professional roles
 - Often multiple roles
 - Turnover of leadership
 - Changing incentives
- Constant <u>and rapid</u> change



Mentoring provides stability, grounding, and opportunities for professional growth



Challenges for Mentors

- Lack of training in effective mentorship
- Time limitations
- "Mentor fatigue"





Challenges for Mentors

- Mentoring members of a different generation
 - What millennials want
 - Help navigating career path
 - Straight feedback
 - Hands on coaching
 - Sponsorship for formal programs
 - Flexible schedules
 - Millennials very willing to provide reverse mentoring

Meister JC, Willyerd K. Harvard Business Review May 2010: 68-72 Spector ND. Pediatrics 2014: 1112-21





Please Mentor Me!

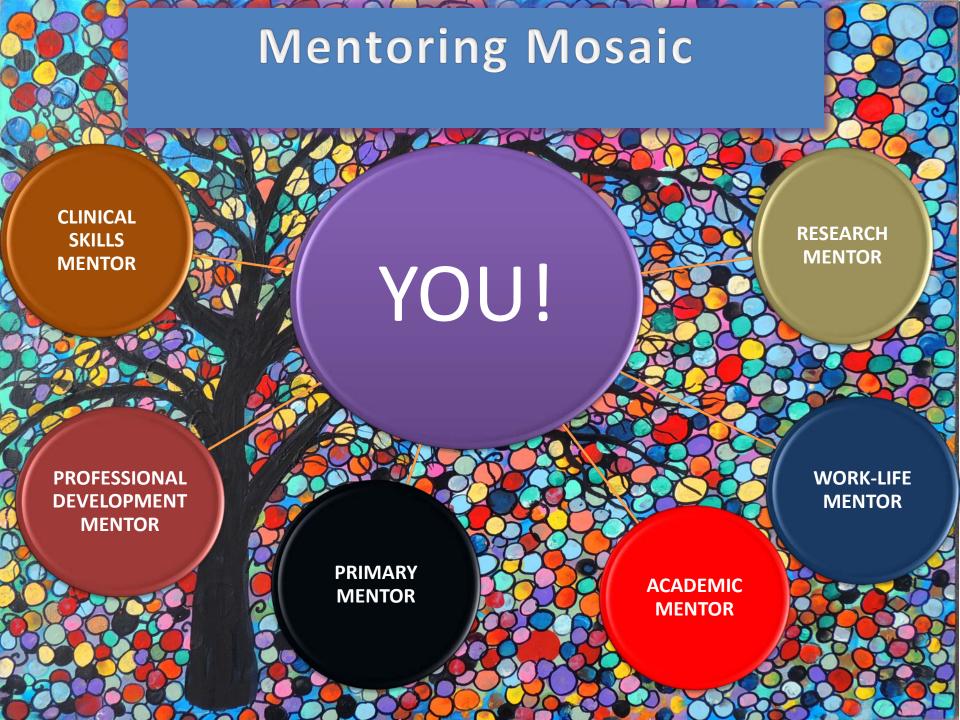












Mario Cruz's Mentoring Mosaic

CLINICAL PROFESSIONALISM

(Clinical role models, diagnostic and communication skills)

SK-S DT-S JG-S KH-S DS-S

CURRICULUM DEVELOPMENT

(Design and evaluation of curricula)
NS-S BS-S EC-S LM-P ESP-P
HBK-S BB-S LL-S

PROFESSIONAL DEVELOPMENT

(Promotion, networking, etc) NS-S LP-S BS-S DC-P

RESIDENCY PROGRAM

(Rules, regulations, challenging situations)

NS-S AZ-S SC-S MF-P BD-P KL-J VM-J IK-J MB-P

PRIMARY MENTOR(S)

(Your "go to" person/people)

NS-S LP-S BS-S

YOU

FUTURE MENTORS

(Who do I want to add?)
DS-S RT-S AN-S

RESEARCH SKILLS

(manuscripts, abstracts, posters preparation, grant s) HBK-S LP-S BS-S MBM-S BM-P BB-S SBE-J NS-S DC-P

WORK-LIFE

(Physical/mental health, family life)
SK-S JG-S PC-P MF-P WC-J

VIOLENCE PREVENTION

(Program management, evaluation)
MBM-S MM-S LP-S DT-S MD-P
KR-P BS-S DD-S NBH-P

INFORMATION TECHNOLOGY

(Qualtrics, Excel, EHR, ERAS, etc)
PC-P BD-J JV-P BS-P KS-P GH-J
NK-J





Mentoring Options

- Functional mentoring
- Traditional dyadic mentoring
- Peer group mentoring
- Speed mentoring





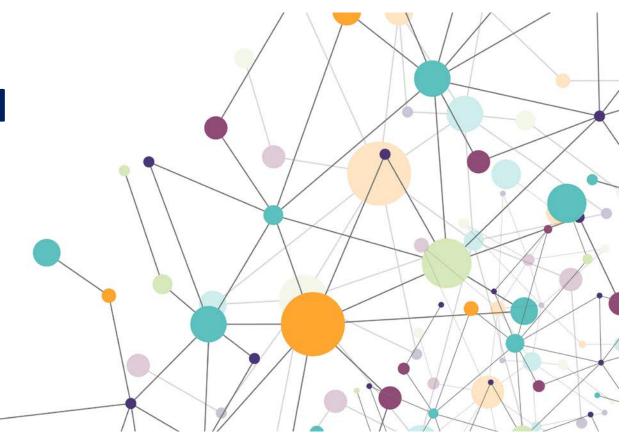


Your Network

Operational

Personal

Strategic



How Leaders Create and Use Networks. Herminia Ibarra and Mark Lee Hunter, Harvard Business Review, January 2007.





Strategies to Obtain Mentors

- Think more broadly about potential mentors
 - Consider peer mentors
- Make it a priority on your To Do List
- Look within the organizations to which you belong for mentoring opportunities
- Actively engage in networking



Leier CV. The American Journal of Medicine 2011; 124(10): 893-895





Coaching

- Coaches
 - Provide specific instruction
 - Assist at improving performance
- In a professional context:
 - Assist with professional development
 - Focus on professional position





Professional Coaching

- Executive coaching for health professionals
- Shared goals and accomplishments
 - Rising leader
 - Organization itself
 - Leader's role
- Contractual relationship





Beyond Mentoring and Coaching

Sponsorship

"A <u>coach</u> tells you what to do, a <u>mentor</u> will listen to you and speak with you, but a <u>sponsor</u> will talk about you"

Hanna KH. Catalyst. Fostering Sponsorship Success Among High Performers and Leaders.

New York, NY: Catalyst; 2011





Impact of Mentors on

Women in Business

Outcomes

- Have had at least one mentor
 - 83% of women vs. 76% of men
- Have had four or more mentors
 - 21% of women vs. 15% of men



- Have had one or more promotions
 - 72% of men vs. 65% of women



Ibarra H. Harvard Business Review September 2010: 80-85



Fewer women than men have sponsors



Hewlett SA, Peraino K, Sherbin L, Sumberg K The Sponsor Effect: Breaking Through the Last Glass Ceiling. 2011 Boston, Mass Harvard Business Review





 Sponsorship is critical to Black women's access to significant training, development, and networking opportunities and advancement.



Why Women and People of Color in Law Still Hear "You Don't Look Like a Lawyer". Tsedale M. Melaku. Harvard Business Review. August 2019





Definition

 Public support by a powerful, influential person for the advancement and promotion of an individual within whom he or she sees untapped or unappreciated leadership talent or potential

Can catapult nascent talent to rising star status and eliminates visibility gap

Travis EL. Academic Medicine 2013; 88(10): 1414-1417
Gottlieb AS, Travis EL. Academic Medicine 2018; 93(11): 1620–1623
Ayyala MS et al. Academic Medicine 2019; 94(1): 94–100
Spector ND, Overholser B. Journal of Hospital Medicine 2019; 14(7):415





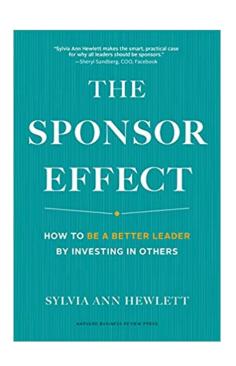
- Goes beyond traditional social, emotional, and personal growth and development
- Focused on advancement
- Predicated on power
 - Sponsors leverage their own power and reputational capital
- Provide advice specific to stretching into a role, position or assignment

Foust-Cummings H, Dinolfo S, Kohler J. Sponsoring Women to Success. Catalyst. 2011. www.catalyst.org.



Sponsor – Protégé Relationship





Hewlett SA. Harvard Business Review Press. 2019





Sponsorship Programs

Helping Women Become Leaders

Principles

- Specify goals
- Select sponsors and match them based on goals
- Coordinate effortswith direct supervisors
- Train sponsors regarding gender issues
- Hold sponsors accountable











Male Allyship

- Seek out talented protégés from different racial and cultural backgrounds
 - Unfortunately, many white men pick protégés who look just like them.



Be a Better Ally. Tsedale M. Melaku, Angie Beeman, David G. Smith, and W. Brad Johnson. Harvard Business Review. November–December 2020





Male Allyship



- Enlist male allies from day one
- Look for male allies everywhere in the organization, especially upward
- Find male allies who believe in your value

Women in Leadership: Finding and Leveraging Allies and Mentors, Zoe Mackey August 22, 2018





Male Allyship

Most men want to be a part of the solution

What men can do:

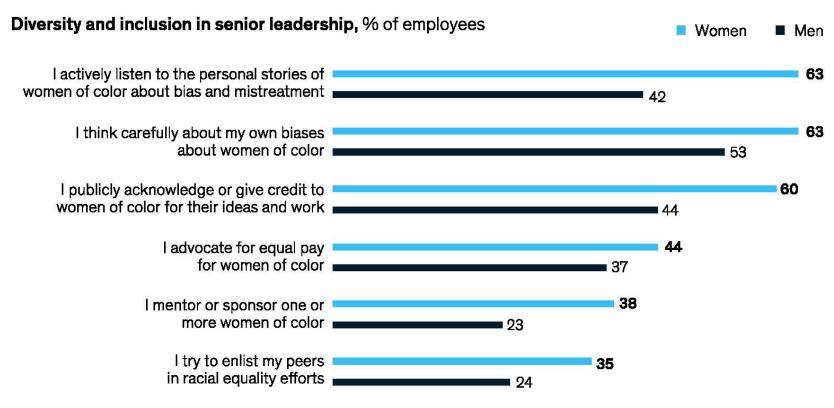
- Listen
- Call out bias



- Credit women for their work and ideas
- Amplify
- Mentor and sponsor more women
- Advocate for equitable workplace policies



Senior-level women are much more likely than senior-level men to practice allyship.



Source: Women in the Workplace 2020, LeanIn.Org and McKinsey, 2020

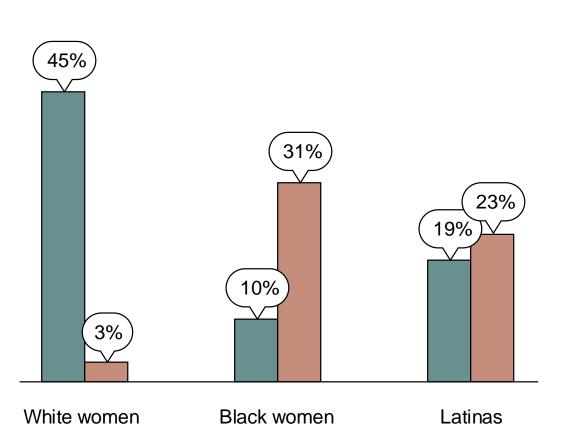






White Women/Women of Color



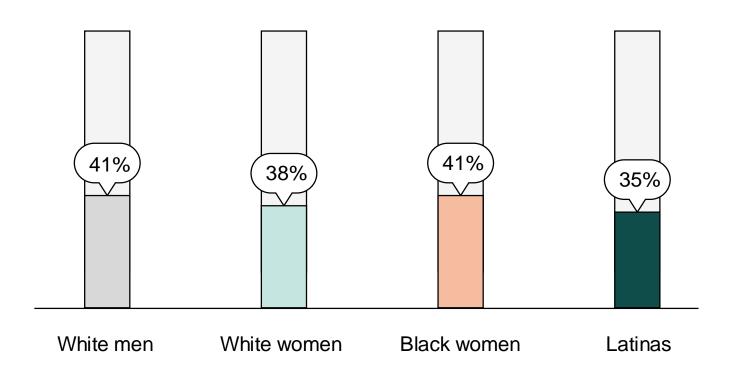


Relatively few Black women and Latinas say most of their strongest allies are white

LEANIN.ORG/RESEARCH/ALLYSHIP-AT-WORK JUNE 19-25, 2020



I've spoken out against racial discrimination at work³



A majority of white employees have never spoken out against racial discrimination at work

LEANIN.ORG/RESEARCH/ALLYSHIP-AT-WORK JUNE 19-25, 2020





What White Women Shouldn't Do

- Don't assume you are an ally
- Don't assume that you know the answers
- Don't speak for others

Jim Ludema and Amber Johnson. How To Be An Ally For Colleagues Of Color At Work: Three Do's And Don'ts For Taking Action. Forbes.com, August 6, 2020.





What White Women **Should** Do

Listen and learn

Walk the talk

- Engage
- Support

Stephanie Creary . How to Be a Better Ally to Your Black Colleagues, Harvard Business Review, July 08, 2020 Ludema and Amber Johnson. How To Be An Ally For Colleagues Of Color At Work: Three Do's And Don'ts For Taking Action. Forbes.com, August 6, 2020





Organizational and Institutional Imperatives

- Prioritize efforts to drive culture change
- Dedicate resources to make significant change
- Everyone at every level of our institutions and organizations must be part of the change

Adia Harvey Wingfield. We Built a Diverse Academic Department in 5 Years. Here's How Harvard Business Review. July 01, 2020 Zuhairah Washington and Laura Morgan Roberts. Women of Color Get Less Support at Work. Here's How Managers Can Change That. Harvard Business Review. March 4, 2019

Jim Ludema and Amber Johnson. How To Be An Ally For Colleagues Of Color At Work: Three Do's And Don'ts For Taking Action. Forbes.com, August 6, 2020





Reflection

- What are the opportunities to affect culture change within AMSPC?
- What are the opportunities to make organizational change in your own institution?





<u>Dr. Omolara Uwemedimo</u> <u>MD, MPH</u> @DrOmolara

"My daughter, Idara, had something to share with you. Hope it uplifts you."





Adjourned



