Fostering Equity and Inclusion in the Midst of Twin Pandemics

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AMPSDC PLDP Final Presentation

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Thanks to Dr. Cabana for his sponsorship of my program participation





Disclosures

- I have no financial disclosures or conflicts of interest
- I will disclose that I come to this conversation as a....
 - Black Woman
 - Daughter of Guyanese and Nigerian Immigrants
 - Cis-woman with pronouns she/her/hers
 - Wife of a Black Man
 - Auntie to many children
 - Woman of Faith (Ordained Deacon)
 - The First, the Only and Different ("F. O.D.") in many contexts





February 2020 - March 2021 What Happened During the Dash?

Begin PLDP

Initial Project: Focus on Understanding Faculty FTE

Civil Unrest/

Confronting Pandemic of Structural Racism Leading when you are the First, Only and Different "Seeing Something and Saying Something" End of PLDP &
Continued Path to
Foster Diversity/Equity
and inclusion



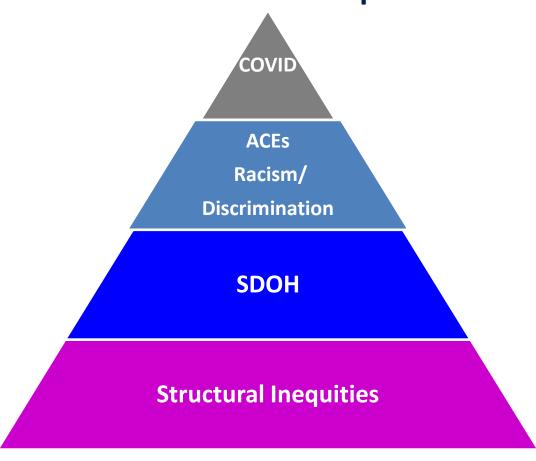
COVID 19 Pandemic

Personal illness
Rapidly Evolving Workflows
Deployments
Screening and Practically Addressing
Social Determinants of Health
Discrimination (e.g. Anti-Asian Hate)
Disparities in Access to Care and Outcomes

Recruitment/Retention during Twin Pandemics

Addressing Implicit Bias Microaggressions Virtual Interviews

COVID Compounds Already Existing Effects of Structural Inequities



Implicit Bias in Pediatrics: An Emerging Focus in Health Equity Research

Jean L. Raphael, MD, MPH, a,b Suzette O. Oyeku, MD, MPHc

"To truly address implicit bias in pediatrics, we must approach solutions with an understanding that it is not about how individuals feel but how they process information, which can impact clinical decision making and consequently health outcomes."







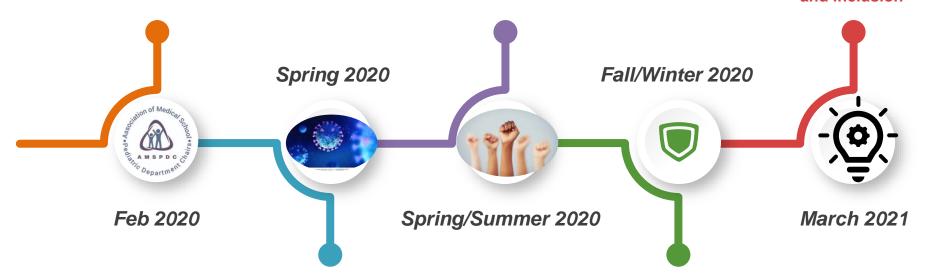
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"9 Minutes....& I Can't Breath.. Again"







Breonna Taylor



George Floyd



2014









Ahmaud Arbery



Christian Cooper



2021

There are so many more names

After George Floyd's Death, I Overheard...

- "I'm not sure what to say."
- "I'm still processing."
- "I don't want to say the wrong thing."
- "I don't want to be offensive."
- "It's too much."

Framework for Taking Meaningful Action Against Racism

Avoid Missteps

- Keeping silent
- Avoid taking reflections as a personal attack
- Diversity within groups should be recognized

Acknowledge

- Do the research to fully understand events, using data from reliable sources.
- Do seek out support from your human resources team or Office of Diversity Enhancement/Associate Dean of Diversity & Inclusion.
- Do not solely rely on your faculty or staff from communities or color to champion health equity.

Framework for Taking Meaningful Action Against Racism

Affirm

- Create the space for employees to share
- Create opportunities for growth, development & professional advancement

Act

What can you and/or your theme do this month to promote diversity, equity, inclusion and justice?

PEDIATRICS PERSPECTIVES

The Death of George Floyd: Bending the Arc of History Toward Justice for Generations of Children

Benard P. Dreyer, MD, FAAP,^a Maria Trent, MD, MPH, FAAP,^b Ashaunta T. Anderson, MD, FAAP,^c George L. Askew, MD, FAAP,^d Rhea Boyd, MD, MPH, FAAP,^e Tumaini R. Coker, MD, MBA, FAAP,^f Tamera Coyne-Beasley, MD, MPH, FAAP, FSAHM,^g Elena Fuentes-Afflick, MD, MPH, FAAP,^h Tiffani Johnson, MD, FAAP,ⁱ Fernando Mendoza, MD, FAAP,^j Diana Montoya-Williams, MD, FAAP,ⁱ Suzette O. Oyeku, MD, MPH, FAAP,^k Patricia Poitevien, MD, MSc, FAAP,ⁱ Adiaha A. I. Spinks-Franklin, MD, MPH, FAAP,^m Olivia W. Thomas, MD, FAAP,ⁿ Leslie Walker-Harding, MD, FAAP,^f Earnestine Willis, MD, FAAP,^o Joseph L. Wright, MD, MPH, FAAP,^p Stephen Berman, MD, FAAP,^q Jay Berkelhamer, MD, FAAP,ⁿ Renee R. Jenkins, MD, FAAP,^t Colleen Kraft, MD, MBA, FAAP,^u Judith Palfrey, MD, FAAP,^v James M. Perrin, MD, FAAP,^w Fernando Stein, MD, FAAP, FCCM^m

"We are pediatricians, and as such, there are many important problems related to racism that are in our bailiwick, our zone of expertise and comfort: bias in the provision of care to Black children and families; structural racism and bias in medical schools and health care; the preschool to prison "pipeline"; the mass incarceration of youth of color as well as the parents of children of color; discrimination against Black, Native American, and Latinx families in housing, education, and employment; the microaggressions suffered by individuals of color in the performance of daily life activities; and the criminalization and detention of immigrant families at the border and the harassment of and denial of benefits to these families in our cities and states."

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Invited Commentary | Medical Education

Addressing Microaggressions in the Health Care Workforce— A Path Toward Achieving Equity and Inclusion

Rhonda G. Acholonu, MD; Suzette O. Oyeku, MD, MPH





Addressing Microaggressions in the Health Care Workforce

jamanetwork.com • 6 min read

Key Messages

 Leaders of academic medical centers must recognize the microaggressions and subtle indignities that affect their workforce's daily lives, which are currently magnified by their personal lived experiences

- To achieve a diverse and inclusive workforce, organizations need
 - leadership accountability
 - committed resources
 - an evidence-based, data-driven, and transparent approach to evaluation and reporting

Why should this matter to you?

 We are still amid a global pandemic that has disproportionately impacted communities of color and immigrant communities

 Current events have highlighted the historical impact of structural racism, bias, and discrimination on people of color in the United States

 We are all fatigued AND your trainees, faculty and staff of color are experiencing another/different level of stress due to repeated microaggressions

Why should this matter to you?



Organizational climate impacts recruitment and retention



Diverse and inclusive teams foster creativity and innovation



Different recruitment approaches needed:

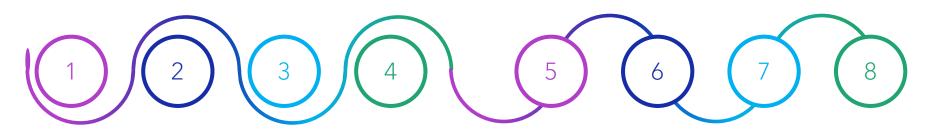
Residents

Fellows

Faculty

Staff

APPROACH FOR RECRUITING DIVERSE AND INCLUSIVE FACULTY AND STAFF



Launch Recruitment

recruitment

committee

Identify

Implicit Bias Unconscious bias

- Implicit
- Seek diverse and inclusive about participants bias Race/ethnicity,
- gender, specialty, roles
- Marketing materials to foster DEI

Understanding

- Association Test
- AAMC video unconscious in searches
- Reviewing defining principles for search

Defining **Excellence**

- Review iob descriptions
- Discuss what excellence would look like in a candidate
- Shared criteria

Identifying Candidates

- Going beyond personal networks
- Outreach to diverse communities/ list serves
- Have diversity champion for committee
- Consider secondary review for triaged candidates

The Interview

Use of standard questions

Panel or group interviews

Virtual interviews

Technical considerations

Narrowing candidate list

- Standard evaluation form
- Reviewing description of excellence

Negotiations

- Leverage existina benchmarks to ensure equity in compensation and "start up packages"
- Transparency
- Consistency
- Offer candidates similar benefits of employment
- Track your data

Offer Acceptance

- Follow up or close the loop with candidates that you did not select
 - Share feedback if possible
 - Debrief with committee successes, opportunities for improvement

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Civil Unrest/ **Begin PLDP End of PLDP & Confronting Pandemic of Structural Racism Initial Project: Focus on Continued Path to** Leading when you are the First, Only and Different **Understanding Faculty Foster Diversity/Equity** "Seeing Something and Saying Something" FTE and inclusion Spring 2020 Fall/Winter 2020 Feb 2020 Spring/Summer 2020 **March 2021 COVID 19 Pandemic**

Personal illness
Rapidly Evolving Workflows
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Determinants of Health

during Twin Pandemics
Addressing Implicit Bias
Microaggressions
Virtual Interviews

Recruitment/Retention

What Else Happened During the "Dash"?



Retention

Incorporating
DEI questions in
annual review

Faculty
Development
Sessions

Convening Safe Spaces for Trainees/Faculty



Clinical

Screening for ACES/Mental Health needs

Screening for Social Determinants of health

Connecting to community resources/
Providing Infant survival kits



Education

Incorporating
Equity lens to
continuity clinic
curriculum

Offering diverse/inclusive books through Reach Out & Read

Teaching learners about implicit bias/unconscious basis/perceived discrimination



Research

Understanding contextual factors associated with SDH and

following up with referrals

Modifying recruitment approaches



Community Engagement

Virtual Read along series to foster literacy

Community forums about mental health in children

Community education/Media about COVID19 and vaccine hesitancy

WHAT DID I LEARN IN THIS PAST YEAR?

EMBRACE MY AUTHENTICITY BEING "F.O.D." Model the Way



Thank you

- Michael D. Cabana, MD, MPH
- AMSPDC PLDP
- Catherine Manno, MD
- Abigail Blake
- My PLDP Cohort (Samir, Brad, Yatin, Roberta)
- Loretta Cordova de Ortega, MD
- Jean Raphael, MD, MPH
- Rhonda Acholonu, MD
- Division of Academic General Pediatrics, CHAM

Questions?



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